

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: M54 closures weekend 11th may 2019
Date: 11 May 2019 15:00:42
Attachments: [Screen Shot 2019-05-11 at 14.00.27.png](#)
[Screen Shot 2019-05-11 at 14.04.16.png](#)
Importance: High

Dear Natalie/Mark.

We have had a nightmare getting out today with the traffic queues on the A5 from Weston to Gailey, only to discover on AA road watch that there are weekend closures on the M54. We have had family engagements this weekend and have had no notification of this and it has taken some considerable time to travel down this stretch. In fact I have had to turn off, travel through Brewood and Coven, travel back up the A449 towards Gailey just to get to my step daughters residence at the bottom of the A5!

I now understand that we will have Mway closures over 2 weekends (17th & 31st) from Friday nights through to Monday morning and the same diversions will be put in place.

Why have we not been notified about this? It is chaos yet again! I have copied in the Planning Inspectorate for the West Midlands Interchange in order to highlight that when these closures occur, even at weekends, it is complete chaos. My partner is [REDACTED] and has not been able to get to her today. If we had known about this, then other arrangements could have been made in advance.



Regards

Anita Anderson
[REDACTED]

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From: [REDACTED]
To: [West Midlands Interchange](#)
Subject: Fwd: Todays chaos and queues A5
Date: 12 May 2019 19:34:32

Begin forwarded message:

From: Anita Anderson [REDACTED]
Subject: Fwd: Todays chaos and queues A5
Date: 12 May 2019 at 17:48:55 BST
To: Jeremy Lefroy <jeremy.lefroy.mp@parliament.uk>, Gavin Williamson <gavin.williamson.mp@parliament.uk>, "Keeling, Mark (E,I&S)" <mark.keeling@staffordshire.gov.uk>, "Sutton, Mark (County Cllr)" <mark.sutton@staffordshire.gov.uk>
Cc: Will Spencer <will.spencer@staffordshire.gov.uk>, "De Nicolas, Susan (E,I&S)" <susan.denicolas@staffordshire.gov.uk>

his was the chaos today which is still ongoing. My dashcam shows the difficulty of an ambulance trying to get through and this is the A5 heading east between Ivetsey Bank and Gailey. The other video is heading west from Ivetsey Bank towards Weston. This demonstrates the sheer chaos when incidents happen on the motorways and this detrunked section. I sincerely hope that it wasn't a matter of life or death for the patient.

This is ridiculous! As requested please can a meeting be organised about our road?

Anita Anderson
[REDACTED]

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Begin forwarded message:

From: Anita Anderson [REDACTED]
Date: 12 May 2019 at 14:17:01 BST
To: [REDACTED]

Sent from my iPhone

From: [REDACTED]
To: [Keeling, Mark \(E.I&S\)](#); [Sutton, Mark \(County Cllr\)](#); [Jeremy Lefroy](#); [Gavin Williamson](#)
Cc: [De Nicolas, Susan \(E.I&S\)](#); [West Midlands Interchange](#); [Will Spencer](#)
Subject: Fwd: Todays chaos.
Date: 12 May 2019 15:57:14
Importance: High

This was the chaos today which is still ongoing. My dashcam shows the difficulty of an ambulance trying to get through and this is the A5 heading east between Ivetsey Bank and Gailey. The other video is heading west from Ivetsey Bank towards Weston. This demonstrates the sheer chaos when incidents happen on the motorways and this detrunked section. I sincerely hope that it wasn't a matter of life or death for the patient.

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Begin forwarded message:

From: Anita Anderson [REDACTED]
Date: 12 May 2019 at 14:17:01 BST
To: [REDACTED]

Sent from my iPhone

From: [REDACTED]
To: [Keeling, Mark \(E.I&S\)](#); [Natalie Geraghty](#)
Cc: [Jeremy Lefroy](#); [Gavin Williamson](#); [De Nicolas, Susan \(E.I&S\)](#); [West Midlands Interchange](#); will.spencer@staffordshire.gov.uk; [Mark Sutton](#)
Subject: Re: M54 closures weekend 11th may 2019
Date: 12 May 2019 10:53:05

Can I request that we have a traffic count put in place on the A5 Ivetsey bank ready for the next weekend closure of the M54.

We note that there has been a traffic count placed at crateford on Saturday 11th May.

Regards
Anita Anderson

Sent from my iPhone

On 11 May 2019, at 15:00, Anita Anderson [REDACTED] wrote:

Dear Natalie/Mark.

We have had a nightmare getting out today with the traffic queues on the A5 from Weston to Gailey, only to discover on AA road watch that there are weekend closures on the M54. We have had family engagements this weekend and have had no notification of this and it has taken some considerable time to travel down this stretch. In fact I have had to turn off, travel through Brewood and Coven, travel back up the A449 towards Gailey just to get to my step daughters residence at the bottom of the A5!

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Regards

Anita Anderson
[REDACTED]

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From: [REDACTED]
To: [Keeling, Mark \(E.I&S\)](#); [Natalie Geraghty](#)
Cc: [Jeremy Lefroy](#); [Gavin Williamson](#); [De Nicolas, Susan \(E.I&S\)](#); [West Midlands Interchange](#); will.spencer@staffordshire.gov.uk; [Mark Sutton](#)
Subject: Re: M54 closures weekend 11th may 2019
Date: 12 May 2019 11:50:48

To also let you know that in my capacity as parish councillor I have received calls from Stretton ward residents confirming that we had no notification of this closure or forthcoming closures and the traffic is horrendous.
We still have issues with HGV's speeding and the unsuitability of our roads to cope with them.
Please can I request an urgent meeting about our issues before we have fatalities.

Thank you
Anita Anderson

Sent from my iPhone

On 12 May 2019, at 10:52, Anita Anderson [REDACTED] wrote:

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From: [REDACTED]
To: [Follmer, Martin](mailto:Follmer.Martin)
Cc: [Jeremy Lefroy](mailto:Jeremy.Lefroy); gavin.williamson.mp@parliament.uk; West Midlands Interchange; will.spencer@staffordshire.gov.uk; susan.denicolas@staffordshire.gov.uk
Subject: Re: M54 junction 3 to junction 2 eastbound closures
Date: 13 May 2019 14:39:15

Dear Martin,

We are Lapley Stretton and Wheaton Aston parish and no one along the A5 has received any such communication.

This road is not suitable for HGV's as it is and the night time closures are horrendous for us as sleep is majorly disrupted. Why are we never consulted about diversion routes?

Those night time closures from 13th May to 7th June will be a problem. What other diversion routes are in place?

The weekend traffic has been at a standstill and queued continuously and we have not been able to travel and has affected plans hugely.

We are appalled.

Anita Anderson

Sent from my iPhone

On 13 May 2019, at 13:43, Follmer, Martin <Martin.Follmer@kier.co.uk> wrote:

Good Afternoon Ms Anderson

I am the Customer Service Manager for Kier Highways in the West Midlands and have been passed your email from Natalie Geraghty who has moved on to Kier group to manage communications. I'm sorry that it seems that you haven't received any notification of the closures to the M54. I sent out letters to people living near the work as well as emails to our stakeholders including some nearby parishes. Can you let me know which parish you represent as I want to ensure we don't get these issues again if we work between junction 3 and junction 2.

I have asked if it is possible to perform traffic counts during the closures and have been advised we can count the traffic that leaves the M54 at junction 3 if you would like.

The diversion route is approved by both Shropshire County Council and Staffordshire County Council as the most suitable route for both the type and amount of traffic.

There are closures planned for the following:

8pm Friday 17 May – 6am Monday 20 May.

8pm Friday 31 May – 6am Monday 3 June.

There will also be night time closures (8pm – 6am) of the M54 eastbound between junction 3 and junction 2 weekdays from Monday 13 May - Friday 7 June. We will also need to close lane 2 of the M54 westbound at the same time.

If you need any information then please come back to me and I will do my best to

get you the information you need.

Regards

Martin Follmer

Customer Service Manager

Kier Highways | **Strategic Highways** | Stafford Park 10, Telford, TF3 3BU.
www.kier.co.uk

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